

PATIENT EXPERIENCE SURVEY RESULTS

Thank you for taking the time to participate in our patient satisfaction survey. We truly value your feedback.

Your responses are vital in helping us provide the highest quality and most effective care possible.

Here are a few of your responses:

Quote #1: *Every one treats you like family.*

Quote #2: *I like the location, doctors, and staff, cleanliness, comfort of the office.*

Quote #3: *The doctors are very knowledgeable, personable and informative. They truly care about the patient and fulfilling their needs. If I move I can't carry them with me.*

88% said that our providers give you good advice and treatment.

85% rated the staff as friendly and helpful.

84% liked the ability to get in to be seen as needed.

We did learn that we have some room to improve. Of the patients who responded, 25% indicated they would like to see improvements in the amount of time spent in waiting room.

As a result we will be setting our goals to reduce waiting room time and work on finding ways to make improvements.



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Thank you again for filling out our Patient Experience Survey!

Don't forget to add your comments and suggestions to our Suggestion Box....